\*\* KAISER PERMANENTE. Colorado: Standard Option Coverage for: Self Only, Self Plus One, or Self and Family | Plan Type: DHMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. Please read the FEHB Plan brochure (RI 73-019) that contains the complete terms of this plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the FEHB Plan brochure. Benefits may vary if you have other coverage, such as Medicare. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can get the FEHB Plan brochure at <a href="https://www.kp.org/feds">www.kp.org/feds</a>, and view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a>. You can call 1-855-249-5005 (TTY: 711) to request a copy of either document.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$150 / Self Only \$300 / Self Plus One \$300 / Self and Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. <u>Copayments</u> and <u>coinsurance</u> amounts do not count toward your <u>deductible</u> , which generally starts over January 1. When a covered service/supply is subject to a <u>deductible</u> , only the Plan allowance for the service/supply counts toward the <u>deductible</u> . If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Preventive services, certain services with copays, prescription drugs	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$5,500 / person up to \$11,000 / family	The <u>out-of-pocket limit</u> , or catastrophic maximum, is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	<u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See www.kp.org/feds or call 1-855-249-5005 (TTY: 711) for a list of plan providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a provider in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your plan pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

		What You Will Pay		
Common Medical Event	Services You May Need	<u>Plan Provider</u> (You will pay the least)	Non-Plan Provider (You will pay the most, plus you may be balance billed)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$30 / visit; <u>deductible</u> does not apply.	Not covered	Copayment waived for children through age 17. You pay \$200 for drugs administered in connection with your care.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$40 / visit; <u>deductible</u> does not apply. 10% <u>coinsurance</u> for procedures received during a visit.	Not covered	You pay \$200 for drugs administered in connection with your care.
	Preventive care/screening/ immunization	No charge; <u>deductible</u> does not apply.	Not covered	You may have to pay for services that aren't <u>preventive</u> .  Ask your <u>provider</u> if the services you need are preventive.  Then check what your <u>plan</u> will pay.
	<u>Diagnostic test</u> (x-ray, blood work)	No charge; <u>deductible</u> does not apply.	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	\$150 / procedure per body part	Not covered	None
If you need drugs to	Preferred generic drugs	\$15 (retail); \$30 (mail order) / prescription; deductible does not apply.	Not covered	Preventive maintenance: \$5 (retail); \$10 (mail order) / prescription; deductible does not apply. Up to 30-day supply (retail) or 90-day supply (mail order). Subject to formulary guidelines. Prescriptions for second fill and maintenance medications must be filled at a pharmacy in a Kaiser Permanente medical office or through Kaiser
treat your illness or condition  More information about prescription drug coverage is available at	Preferred brand drugs	\$50 (retail); \$100 (mail order) / prescription; deductible does not apply.	Not covered	Permanente mail order. Federally mandated over the counter items are covered with a prescription. No charge, deductible does not apply for women's preventive contraceptives, in accordance with formulary guidelines.
www.kp.org/formulary	Non-preferred drugs	\$70 (retail); \$140 (mail order) / prescription; deductible does not apply.	Not covered	Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines. Prescriptions for second fill and maintenance medications must be filled at a pharmacy in a Kaiser Permanente medical office or through Kaiser Permanente mail order. Must be authorized through the exception drug process.

		What You Will Pay		
Common Medical Event	Services You May Need	<u>Plan Provider</u> (You will pay the least)	Non-Plan Provider (You will pay the most, plus you may be balance billed)	Limitations, Exceptions, & Other Important Information
	Specialty drugs	\$200 (retail) / <u>prescription;</u> <u>deductible</u> does not apply.	Not covered	Up to 30-day supply (retail). Subject to <u>formulary</u> guidelines.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Ambulatory surgical center: \$200 / surgery; Outpatient hospital: \$300 / surgery	Not covered	None
surgery	Physician/surgeon fees	Included in Facility fee	Not covered	None
	Emergency room care	\$350 / visit	\$350 / visit	Copayment waived if admitted directly to the hospital as an inpatient.
If you need immediate medical attention	Emergency medical transportation	\$200 / trip; <u>deductible</u> does not apply.	\$200 / trip; deductible does not apply.	None
	<u>Urgent care</u>	\$40 / visit; <u>deductible</u> does not apply.	\$40 / visit; <u>deductible</u> does not apply.	
If you have a hospital	Facility fee (e.g., hospital room)	\$750 per admission	Not covered	None
stay	Physician/surgeon fees	Included in Facility fee	Not covered	None
If you need mental health, behavioral	Outpatient services	\$30 / individual visit; deductible does not apply.	Not covered	\$15 / group visit; <u>deductible</u> does not apply. <u>Copayment</u> waived for children through age 17.
health, or substance abuse services	Inpatient services	\$750 per admission	Not covered	None
If you are pregnant	Office visits	No charge; <u>deductible</u> does not apply.	Not covered	After confirmation of pregnancy, for the normal series of regularly scheduled routine visits. Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (e.g. ultrasound).
	Childbirth/delivery professional services	No charge; <u>deductible</u> does not apply.	Not covered	None
	Childbirth/delivery facility services	No charge; <u>deductible</u> does not apply.	Not covered	None

		What You Will Pay			
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most, plus you may be balance billed)	Limitations, Exceptions, & Other Important Information	
	Home health care	10% <u>coinsurance</u>	Not covered	None	
If you need help	Rehabilitation services	Outpatient: \$30 / visit; deductible does not apply. Inpatient: \$750 per admission	Not covered	Outpatient: 20 visit limit / therapy / year (autism spectrum disorders are not subject to the visit limit). Inpatient rehabilitation facility: Limited to 60 days / condition / year.	
recovering or have other special health	<u>Habilitation services</u>	\$30 / visit; <u>deductible</u> does not apply.	Not covered	20 visit limit / therapy / year (autism spectrum disorders are not subject to the visit limit).	
needs	Skilled nursing care	No charge	Not covered	100 day limit / year.	
	<u>Durable medical</u> <u>equipment</u>	10% <u>coinsurance;</u> <u>deductible</u> does not apply.	Not covered	Subject to <u>formulary</u> guidelines.	
	Hospice services	Home based: No charge; Inpatient: 10% coinsurance	Not covered	None	
If your shild poods	Children's eye exam	\$30 / visit; <u>deductible</u> does not apply.	Not covered	For services with an ophthalmologist, see "Specialist visit."	
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	None	
uciliai di eye cale	Children's dental check-up	Not covered	Not covered	None	

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your FEHB Plan brochure for more information and a list of any other excluded services.)

• Acupuncture

Eyeglasses

Private-duty nursing

Cosmetic surgery

• Long-term care

- Weight loss program
- Non-emergency care when traveling outside of the U.S. See the FEHB Plan Brochure for information.

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your FEHB Plan brochure.)

Bariatric surgery

Hearing aids (Up to age 18)

Routine eye care (Adult)

• Chiropractic care (20 visit limit / year)

Infertility treatment

Routine foot care

Habilitation

Your Rights to Continue Coverage: You can get help if you want to continue your coverage after it ends. See the FEHB Plan brochure, contact your HR office/retirement system, contact your plan at 855-249-5005 (TTY: 711) or visit <a href="www.opm.gov/healthcare-insurance/healthcare">www.opm.gov/healthcare-insurance/healthcare</a>. Generally, if you lose coverage under the plan, then, depending on the circumstances, you may be eligible for a 31-day free extension of coverage, a conversion policy (a non-FEHB individual policy), spouse equity coverage, or receive temporary continuation of coverage (TCC). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: If you are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal. For information about your appeal rights please see Section 3, "How you get care," and Section 8 "The disputed claims process," in your FEHB Plan brochure. If you need assistance, you can contact: 1-855-249-5005 (TTY: 711).

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-249-5005 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5005 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-249-5005 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-249-5005 (TTY: 711).

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall <u>deductible</u>	\$150
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$0
Other (blood work) coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:  Cost Sharing		
Deductibles	\$0	
Copayments	\$10	
Coinsurance	\$0	
What isn't covered	ΨΟ	
Limits or exclusions \$60		
The total Peg would pay is	\$70	

\$12,700

## Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall <u>deductible</u>	\$150
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$750
Other (blood work) <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

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Total Example Cost	\$5,600

in this example, Joe would pay:		
Cost Sharing		
\$0		
\$1,100		
\$200		
What isn't covered		
\$0		
\$1,300		

## Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall <u>deductible</u>	\$150
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$750
■ Other (x-ray) coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

**Total Example Cost** 

In this example, Mia would pay:		
Cost Sharing		
Deductibles	\$150	
Copayments	\$700	
Coinsurance	\$40	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$890	

\$2,800

#### NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of Colorado (Kaiser Health Plan) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call 1-800-632-9700 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail at: Customer Experience Department, Attn: Kaiser Permanente Civil Rights Coordinator, 2500 South Havana, Aurora, CO 80014, or by phone at Member Services: 1-800-632-9700.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

### **HELP IN YOUR LANGUAGE**

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call **1-800-632-9700** (TTY: **711**).

**አጣርኛ (Amharic) ጣስታወሻ:** የሚናገሩት ቋንቋ ኣጣርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-800-632-9700** (TTY: **711**). العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 9700-632-800-1. (711:TTY).

**Bǎsɔɔ̇ Wùdù (Bassa) Dè dε nìà kε dyédé gbo:** O jǔ ké m̀ Bàsɔ̇o-wùdù-po-nyò jǔ ní, nìí, à wudu kà kò dò po-poɔ̇ bέìn m̀ gbo kpáa. Đá **1-800-632-9700** (TTY: **711**)

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-632-9700 (TTY:711)。

فارسي (Farsi) توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 771 (771) تماس بگیرید.

**Français (French) ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-632-9700** (TTY: **711**).

**Deutsch (German) ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-632-9700** (TTY: **711**).

Igbo (Igbo) NRUBAMA: O buru na i na asu Igbo, oru enyemaka asusu, n'efu, diiri gi. Kpoo 1-800-632-9700 (TTY: 711).

日本語 (Japanese) 注意事項:日本語を話される場合、 無料の言語支援をご利用いただけます。1-800-632-9700 (TTY: 711) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어지원 서비스를 무료로 이용하실 수 있습니다. 1-800-632-9700 (TTY: 711) 번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-800-632-9700 (TTY: 711).

नेपाली (Nepali) ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । 1-800-632-9700 (TTY: 711) फोन गर्नुहोस् । Afaan Oromoo (Oromo) XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama.
Bilbilaa 1-800-632-9700 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-632-9700 (ТТҮ: 711).

**Español (Spanish) ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-632-9700** (TTY: **711**).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-632-9700** (TTY: **711**).

**Tiếng Việt (Vietnamese) CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-632-9700** (TTY: **711**).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-800-632-9700 (TTY: 711).