



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. Please read the FEHB Plan brochure (RI 73-047) that contains the complete terms of this plan. All benefits are subject to the definitions, limitations, and exclusions set forth in the FEHB Plan brochure. Benefits may vary if you have other coverage, such as Medicare. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can get the FEHB Plan brochure at www.kp.org/feds, and view the Glossary at www.healthcare.gov/sbc-glossary. You can call 877-KP4-FEDS (877-574-3337, TTY: 711) to request a copy of either document.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Not applicable | This plan covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the out-of-pocket limit for this plan? | \$2,250 / person up to \$4,500 / family | The <u>out-of-pocket limit</u> , or catastrophic maximum, is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | <u>Premiums</u> , health care this <u>plan</u> doesn't cover, and other services outlined in the FEHB brochure. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a network provider? | Yes. See www.kp.org/feds or call 877-KP4-FEDS (877-574-3337, TTY: 711) for a list of <u>plan providers</u> . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a provider in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a specialist? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a referral before you see the specialist. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|--|--|--|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$10 per visit | Not Covered | <u>Copayment</u> waived for children through age 4 |
| | <u>Specialist</u> visit | \$20 per visit | Not Covered | ---none--- |
| | <u>Preventive care/screening/immunization</u> | No charge | Not Covered | ---none--- |
| If you have a test | <u>Diagnostic test</u> (X-ray, blood work) | No charge | Not Covered | ---none--- |
| | Imaging (CT/PET scans, MRIs) | \$75 per procedure | Not Covered | ---none--- |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.kp.org/formulary | Generic drugs | \$7 per prescription (Plan pharmacy); \$17 per prescription (network pharmacy); \$5 per prescription (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | Preferred brand drugs | \$30 per prescription (Plan pharmacy); \$50 per prescription (network pharmacy); \$28 per prescription (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | Non-preferred brand drugs | \$45 per prescription (Plan pharmacy); \$65 per prescription (network pharmacy); \$43 per prescription (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | <u>Specialty</u> drugs | \$100 per prescription (Plan pharmacy); \$150 per prescription (network pharmacy); \$100 per prescription (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for oral chemotherapy drugs. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$75 per surgery or procedure | Not Covered | Other than a provider's office |
| | Physician/surgeon fees | Included in Facility fee | Not Covered | Other than a provider's office |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|---|---|--|---|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If you need immediate medical attention | Emergency room care | \$100 per visit | \$100 per visit | Waived if admitted as inpatient |
| | <u>Emergency medical transportation</u> | No charge | No charge | ---none--- |
| | <u>Urgent care</u> | \$20 per visit | \$20 per visit | ---none--- |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$100 per admission | Not Covered | ---none--- |
| | Physician/surgeon fees | Included in Facility fee | Not Covered | ---none--- |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$5 per visit (group); \$10 per visit (individual) | Not Covered | Copayment waived for children through age 4 |
| | Inpatient services | \$100 per admission | Not Covered | ---none--- |
| If you are pregnant | Office visits | No charge | Not Covered | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| | Childbirth/delivery professional services | Included in Facility fee | Not Covered | ---none--- |
| | Childbirth/delivery facility services | No charge | Not Covered | ---none--- |
| If you need help recovering or have other special health needs | <u>Home health care</u> | No charge | Not Covered | ---none--- |
| | <u>Rehabilitation services</u> | \$20 per visit (outpatient); \$100 per admission (inpatient) | Not Covered | Outpatient services: Up to 30 visits per condition per year. Inpatient in a multi-disciplinary facility limited to 60 days per condition per year. No visit limits on habilitative services for children until the end of the month they turn age 19. |
| | <u>Habilitation services</u> | \$20 per visit (outpatient); \$100 per admission (inpatient) | Not Covered | |
| | <u>Skilled nursing care</u> | \$100 per admission | Not Covered | Limited to 100 days per calendar year |
| | <u>Durable medical equipment</u> | 50% of our allowance | Not Covered | ---none--- |
| | <u>Hospice services</u> | No charge | Not Covered | ---none--- |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|----------------------------|---|--|--|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If your child needs dental or eye care | Children's eye exam | Optometrist: \$10 per visit | Not Covered | One routine eye exam each year with a Plan optometrist to determine the need for vision correction and provide a prescription for eyeglasses |
| | Children's glasses | No charge | Not Covered | Limited to select frames and contacts every 12 months |
| | Children's dental check-up | \$30 per visit for preventive dental services | Not Covered | Preventive dental services are limited to twice per contract year |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your FEHB Plan brochure for more information and a list of any other excluded services.) | | |
|---|---|------------------------|
| • Cosmetic surgery | • Long-term care | • Private-duty nursing |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your FEHB Plan brochure.) | | |
| • Acupuncture (20 visits / year) | • Hearing aids (Children) (For children to the end of the month of age 19: 1/ear/36 months) | • Routine eye care |
| • Bariatric surgery | • Infertility treatment | • Routine foot care |
| • Chiropractic care (20 visits / year) | • Non-emergency care when traveling outside the U.S. See the FEHB Plan Brochure for information | • Weight loss programs |
| • Dental care | | |

Your Rights to Continue Coverage: You can get help if you want to continue your coverage after it ends. See the FEHB Plan brochure, contact your HR office/retirement system, contact your plan at 877-KP4-FEDS (877-574-3337, TTY: 711) or visit www.opm.gov/healthcare-insurance/healthcare. Generally, if you lose coverage under the plan, then, depending on the circumstances, you may be eligible for a 31-day free extension of coverage, a conversion policy (a non-FEHB individual policy), spouse equity coverage, or receive temporary continuation of coverage (TCC). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: If you are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal. For information about your appeal rights please see Section 3, "How you get care," and Section 8 "The disputed claims process," in your plan's FEHB brochure. If you need assistance, you can contact: 877-KP4-FEDS (877-574-3337, TTY: 711).

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 877-KP4-FEDS (877-574-3337, TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877-KP4-FEDS (877-574-3337, TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877-KP4-FEDS (877-574-3337, TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 877-KP4-FEDS (877-574-3337, TTY: 711).

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$0
- Specialist copayment \$20
- Hospital (facility) copayment \$100
- Other copayment \$0

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,700 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|-------------|
| Deductibles | \$0 |
| Copayments | \$10 |
| Coinsurance | \$0 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$70 |

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$0
- Specialist copayment \$20
- Hospital (facility) copayment \$100
- Other copayment \$0

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$5,600 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$0 |
| Copayments | \$500 |
| Coinsurance | \$200 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$700 |

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- The plan's overall deductible \$0
- Specialist copayment \$20
- Hospital (facility) copayment \$100
- Other copayment \$0


This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*X-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)


| | |
|---------------------------|----------------|
| Total Example Cost | \$2,800 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$0 |
| Copayments | \$200 |
| Coinsurance | \$200 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$400 |

 The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** Please read the FEHB Plan brochure (RI 73-047) that contains the complete terms of this plan. **All benefits are subject to the definitions, limitations, and exclusions set forth in the FEHB Plan brochure.** Benefits may vary if you have other coverage, such as Medicare. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can get the FEHB Plan brochure at www.kp.org/feds, and view the Glossary at www.healthcare.gov/sbc-glossary. You can call 877-KP4-FEDS (877-574-3337, TTY: 711) to request a copy of either document.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | Not applicable | This plan covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket limit</u> for this plan? | \$3,500 / person up to \$7,000 / family | The <u>out-of-pocket limit</u> , or catastrophic maximum, is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | <u>Premiums</u> , health care this <u>plan</u> doesn't cover, and other services outlined in the FEHB brochure. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.kp.org/feds or call 877-KP4-FEDS (877-574-3337, TTY: 711) for a list of <u>plan providers</u> . | This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a provider in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a referral before you see the specialist. |

 All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|---|--|--|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$20 per visit | Not Covered | <u>Copayment</u> waived for children through age 17 |
| | <u>Specialist</u> visit | \$30 per visit | Not Covered | ---none--- |
| | <u>Preventive care/screening/immunization</u> | No charge | Not Covered | ---none--- |
| If you have a test | <u>Diagnostic test</u> (X-ray, blood work) | No charge | Not Covered | ---none--- |
| | Imaging (CT/PET scans, MRIs) | \$100 per procedure | Not Covered | ---none--- |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.kp.org/formulary | Generic drugs | \$10 per <u>prescription</u> (Plan pharmacy); \$20 per <u>prescription</u> (network pharmacy); \$8 per <u>prescription</u> (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | Preferred brand drugs | \$40 per <u>prescription</u> (Plan pharmacy); \$60 per <u>prescription</u> (network pharmacy); \$38 per <u>prescription</u> (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | Non-preferred brand drugs | \$60 per <u>prescription</u> (Plan pharmacy); \$80 per <u>prescription</u> (network pharmacy); \$58 per <u>prescription</u> (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | <u>Specialty drugs</u> | \$150 per <u>prescription</u> (Plan pharmacy); \$200 per <u>prescription</u> (network pharmacy); \$150 per <u>prescription</u> (mail service) | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for oral chemotherapy drugs. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$150 per surgery or procedure | Not Covered | Other than a provider's office |

For more information about limitations and exceptions, see the FEHB Plan brochure (RI 73-047) at www.kp.org/feds.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|--|--|---|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If you need immediate medical attention | Physician/surgeon fees | Included in Facility fee | Not Covered | Other than a provider's office |
| | Emergency room care | \$150 per visit | \$150 per visit | Waived if admitted as inpatient |
| | <u>Emergency medical transportation</u> | \$100 per service | \$100 per encounter | ---none--- |
| | <u>Urgent care</u> | \$30 per visit | \$30 per visit | ---none--- |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$500 per admission | Not Covered | ---none--- |
| | Physician/surgeon fees | Included in Facility fee | Not Covered | ---none--- |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$10 per visit (group); \$20 per visit (individual) | Not Covered | <u>Copayment</u> waived for children through age 17 |
| | Inpatient services | \$500 per admission | Not Covered | ---none--- |
| If you are pregnant | Office visits | No charge | Not Covered | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| | Childbirth/delivery professional services | Included in Facility fee | Not Covered | ---none--- |
| | Childbirth/delivery facility services | No charge | Not Covered | ---none--- |
| If you need help recovering or have other special health needs | <u>Home health care</u> | No charge | Not Covered | ---none--- |
| | <u>Rehabilitation services</u> | \$30 per visit (outpatient); \$500 per admission (inpatient) | Not Covered | Outpatient services: Up to 30 visits per condition per year. Inpatient in a multi-disciplinary facility limited to 60 days per condition per year. No visit limits on habilitative services for children until the end of the month they turn 19. |
| | <u>Habilitation services</u> | \$30 per visit (outpatient); \$500 per admission (inpatient) | Not Covered | Limited to 100 days per calendar year |
| | <u>Skilled nursing care</u> | \$500 per admission | Not Covered | ---none--- |
| | <u>Durable medical equipment</u> | 50% of our allowance | Not Covered | ---none--- |
| | <u>Hospice services</u> | No charge | Not Covered | ---none--- |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|----------------------------|---|--|---|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If your child needs dental or eye care | Children's eye exam | Optometrist: \$20 per visit | Not Covered | One routine eye exam each year with a Plan optometrist to determine the need for vision correction and provide a <u>prescription</u> for eyeglasses |
| | Children's glasses | No charge | Not Covered | Limited to select frames and contacts every 12 months |
| | Children's dental check-up | \$30 per visit for preventive dental services | Not Covered | Preventive dental services are limited to twice per contract year |

Excluded Services & Other Covered Services:

| | | |
|---|---|------------------------|
| Services Your Plan Generally Does NOT Cover (Check your FEHB Plan brochure for more information and a list of any other <u>excluded services</u>.) | | |
| • Cosmetic surgery | • Long-term care | • Private-duty nursing |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your FEHB Plan brochure.) | | |
| • Acupuncture (20 visits / year) | • Hearing aids (Children) (For children to the end of the month of age 19: 1/ear/36 months) | • Routine eye care |
| • Bariatric surgery | • Infertility treatment | • Routine foot care |
| • Chiropractic care (20 visits / year) | • Non-emergency care when traveling outside the U.S. See the FEHB Plan Brochure for information | • Weight loss programs |
| • Dental care (Adult) | | |

Your Rights to Continue Coverage: You can get help if you want to continue your coverage after it ends. See the FEHB Plan brochure, contact your HR office/retirement system, contact your plan at 877-KP4-FEDS (877-574-3337, TTY: 711) or visit www.opm.gov/healthcare-insurance/healthcare. Generally, if you lose coverage under the plan, then, depending on the circumstances, you may be eligible for a 31-day free extension of coverage, a conversion policy (a non-FEHB individual policy), spouse equity coverage, or receive temporary continuation of coverage (TCC). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: If you are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal. For information about your appeal rights please see Section 3, "How you get care," and Section 8 "The disputed claims process," in your plan's FEHB brochure. If you need assistance, you can contact: 877-KP4-FEDS (877-574-3337, TTY: 711).

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 877-KP4-FEDS (877-574-3337, TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877-KP4-FEDS (877-574-3337, TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877-KP4-FEDS (877-574-3337, TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 877-KP4-FEDS (877-574-3337, TTY: 711).

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*—————

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$0
- Specialist copayment \$30
- Hospital (facility) copayment \$500
- Other copayment \$0

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,700 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|-------------|
| Deductibles | \$0 |
| Copayments | \$10 |
| Coinsurance | \$0 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$70 |

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$0
- Specialist copayment \$30
- Hospital (facility) copayment \$500
- Other copayment \$0

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$5,600 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$0 |
| Copayments | \$800 |
| Coinsurance | \$200 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$1,000 |

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- The plan's overall deductible \$0
- Specialist copayment \$30
- Hospital (facility) copayment \$500
- Other copayment \$0

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*X-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$2,800 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$0 |
| Copayments | \$400 |
| Coinsurance | \$200 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$600 |



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.**

This is only a summary. Please read the FEHB Plan brochure (RI 73-047) that contains the complete terms of this plan. **All benefits are subject to the definitions, limitations, and exclusions set forth in the FEHB Plan brochure.** Benefits may vary if you have other coverage, such as Medicare. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other [underlined](#) terms see the Glossary. You can get the FEHB Plan brochure at www.kp.org/feds, and view the Glossary at www.healthcare.gov/sbc-glossary. You can call 877-KP4-FEDS (877-574-3337, TTY: 711) to request a copy of either document.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall deductible? | \$100 / person up to \$200 / family | Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. Copayments and coinsurance amounts do not count toward your deductible , which generally starts over January 1. When a covered service/supply is subject to a deductible , only the Plan allowance for the service/supply counts toward the deductible . If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible . |
| Are there services covered before you meet your deductible? | Yes. Preventive care and services indicated in chart starting on page 2 | This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No | You don't have to meet deductibles for specific services. |
| What is the out-of-pocket limit for this plan? | \$4,000 / person up to \$8,000 / family | The out-of-pocket limit , or catastrophic maximum, is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met. |
| What is not included in the out-of-pocket limit? | Premiums , health care this plan doesn't cover, and other services outlined in the FEHB brochure. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
| Will you pay less if you use a network provider? | Yes. See www.kp.org/feds or call 877-KP4-FEDS (877-574-3337, TTY: 711) for a list of plan providers . | This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a specialist? | Yes. | This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|---|--|--|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$30 per visit. <u>Deductible</u> does not apply. | Not Covered | <u>Copayment</u> waived for children through age 4 |
| | <u>Specialist</u> visit | \$40 per visit. <u>Deductible</u> does not apply. | Not Covered | ---none--- |
| | <u>Preventive care/screening/immunization</u> | No charge. <u>Deductible</u> does not apply. | Not Covered | ---none--- |
| If you have a test | <u>Diagnostic test</u> (X-ray, blood work) | Lab: No charge. <u>Deductible</u> does not apply. X-ray: \$40 per visit. <u>Deductible</u> does not apply. | Not Covered | ---none--- |
| | Imaging (CT/PET scans, MRIs) | \$100 per procedure | Not Covered | ---none--- |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.kp.org/formulary | Generic drugs | \$10 per <u>prescription</u> (Plan pharmacy); \$20 per <u>prescription</u> (network pharmacy); \$8 per <u>prescription</u> (mail service). <u>Deductible</u> does not apply. | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | Preferred brand drugs | \$45 per <u>prescription</u> (Plan pharmacy); \$65 per <u>prescription</u> (network pharmacy); \$43 per <u>prescription</u> (mail service). <u>Deductible</u> does not apply. | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |
| | Non-preferred brand drugs | \$65 per <u>prescription</u> (Plan pharmacy); \$85 per <u>prescription</u> (network pharmacy); \$63 per <u>prescription</u> (mail service). <u>Deductible</u> does not apply. | Not covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for preventive drugs, contraceptives, or oral chemotherapy drugs. |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|---|--|--|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| | <u>Specialty drugs</u> | \$200 per prescription (Plan pharmacy); \$250 per prescription (network pharmacy); \$200 per prescription (mail service). <u>Deductible</u> does not apply. | Not Covered | Up to a 30-day supply; up to a 90-day supply of maintenance drugs for 2 <u>copayments</u> through mail order pharmacy. No charge for oral chemotherapy drugs. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$300 per surgery or procedure | Not Covered | Other than a provider's office |
| | Physician/surgeon fees | Included in Facility fee | Not Covered | Other than a provider's office |
| If you need immediate medical attention | Emergency room care | \$150 per visit | \$150 per visit | Waived if admitted as inpatient |
| | <u>Emergency medical transportation</u> | \$100 per service | \$100 per encounter | ---none--- |
| | <u>Urgent care</u> | \$40 per visit. <u>Deductible</u> does not apply | \$40 per visit. <u>Deductible</u> does not apply | ---none--- |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$750 per admission | Not Covered | ---none--- |
| | Physician/surgeon fees | Included in Facility fee | Not Covered | ---none--- |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | \$15 per visit (group); \$30 per visit (individual). <u>Deductible</u> does not apply. | Not Covered | <u>Copayment</u> waived for children through age 4 |
| | Inpatient services | \$750 per admission | Not Covered | ---none--- |
| If you are pregnant | Office visits | No charge. <u>Deductible</u> does not apply. | Not Covered | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| | Childbirth/delivery professional services | Included in Facility fee. | Not Covered | ---none--- |
| | Childbirth/delivery facility services | \$750 per admission | Not Covered | ---none--- |

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|----------------------------------|---|--|---|
| | | Plan Provider (You will pay the least) | Non-Plan Provider (You will pay the most, plus you may be balance billed) | |
| If you need help recovering or have other special health needs | <u>Home health care</u> | No charge | Not Covered | ---none--- |
| | <u>Rehabilitation services</u> | \$40 per visit. <u>Deductible</u> does not apply (outpatient); \$750 per admission (inpatient) | Not Covered | Outpatient services: Up to 30 visits per condition per year. Inpatient in a multi-disciplinary facility limited to 60 days per condition per year. No visit limits on habilitative services for children until the end of the month they turn age 19. |
| | <u>Habilitation services</u> | \$40 per visit. <u>Deductible</u> does not apply (outpatient); \$750 per admission (inpatient) | Not Covered | |
| | <u>Skilled nursing care</u> | \$750 per admission | Not Covered | |
| | <u>Durable medical equipment</u> | 50% of our allowance | Not Covered | ---none--- |
| | <u>Hospice services</u> | No charge | Not Covered | ---none--- |
| If your child needs dental or eye care | Children's eye exam | \$30 per visit. <u>Deductible</u> does not apply. | Not Covered | One routine eye exam each year with a Plan optometrist to determine the need for vision correction and provide a prescription for eyeglasses |
| | Children's glasses | No charge. <u>Deductible</u> does not apply. | Not Covered | Limited to select frames and contacts every 12 months |
| | Children's dental check-up | Not Covered | Not Covered | ---none--- |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your FEHB Plan brochure for more information and a list of any other excluded services.)

- | | | |
|----------------------|-------------------------------|------------------------|
| • Children's glasses | • Dental care (Adult & child) | • Private-duty nursing |
| • Cosmetic surgery | • Long-term care | |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your FEHB Plan brochure.)

- | | | |
|--|---|------------------------|
| • Acupuncture (20 visits / year) | • Hearing aids (Children) (For children to the end of the month of age 19: 1/ear/36 months) | • Routine eye care |
| • Bariatric surgery | • Infertility treatment | • Routine foot care |
| • Chiropractic care (20 visits / year) | • Non-emergency care when traveling outside the U.S. See the FEHB Plan Brochure for information | • Weight loss programs |

Your Rights to Continue Coverage: You can get help if you want to continue your coverage after it ends. See the FEHB Plan brochure, contact your HR office/retirement system, contact your plan at 877-KP4-FEDS (877-574-3337, TTY: 711) or visit www.opm.gov/healthcare-insurance/healthcare. Generally, if you lose coverage under the plan, then, depending on the circumstances, you may be eligible for a 31-day free extension of coverage, a conversion policy (a non-FEHB individual policy), spouse equity coverage, or receive temporary continuation of coverage (TCC). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: If you are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal. For information about your appeal rights please see Section 3, "How you get care," and Section 8 "The disputed claims process," in your plan's FEHB brochure. If you need assistance, you can contact: 877-KP4-FEDS (877-574-3337, TTY: 711).

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 877-KP4-FEDS (877-574-3337, TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 877-KP4-FEDS (877-574-3337, TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 877-KP4-FEDS (877-574-3337, TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 877-KP4-FEDS (877-574-3337, TTY: 711).

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$100
- Specialist copayment \$40
- Hospital (facility) copayment \$750
- Other copayment \$0

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,700 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$100 |
| Copayments | \$800 |
| Coinsurance | \$0 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$960 |

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$100
- Specialist copayment \$40
- Hospital (facility) copayment \$750
- Other copayment \$0

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$5,600 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$0 |
| Copayments | \$900 |
| Coinsurance | \$200 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$1,100 |

Mia's Simple Fracture
(in-network emergency room visit and follow up care)

- The plan's overall deductible \$100
- Specialist copayment \$40
- Hospital (facility) copayment \$750
- Other copayment \$0

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*X-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$2,800 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|--------------|
| Deductibles | \$100 |
| Copayments | \$600 |
| Coinsurance | \$200 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$900 |

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call **1-800-777-7902** (TTY: **711**)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Kaiser Permanente, Appeals and Correspondence Department, Attn: Kaiser Civil Rights Coordinator, 2101 East Jefferson St., Rockville, MD 20852, telephone number: 1-800-777-7902.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-777-7902** (TTY: **711**).

አማርኛ (Amharic) ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-800-777-7902** (TTY: **711**).

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **1-800-777-7902** (TTY: 711).

Bàsòò Wùdù (Bassa) Dè dɛ nìà kɛ dyédé gbo: ɔ jũ ké m̀ Bàsòò-wùdù-po-nyò jũ ní, níí, à wuɖu kà kò dò po-poò b́éìn m̀ gbo kpáa. Đá **1-800-777-7902** (TTY: 711)

বাংলা (Bengali) লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নি:খরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন **1-800-777-7902** (TTY: 711)।

中文 (Chinese) 注意: 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-777-7902** (TTY: 711)。

فارسی (Farsi) توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **1-800-777-7902** تماس بگیرید. (TTY: 711)

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-777-7902** (TTY: 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.
Rufnummer: **1-800-777-7902** (TTY: 711).

ગુજરાતી (Gujarati) સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો **1-800-777-7902** (TTY: 711).

Kreyòl Ayisyen (Haitian Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-800-777-7902** (TTY: 711).

हिन्दी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। **1-800-777-7902** (TTY: 711) पर कॉल करें।

Igbo (Igbo) NRUBAMA: Ọ buru na i na asu Igbo, ọrụ enyemaka asusu, n'efu, dijiri gi.
Kpoo **1-800-777-7902** (TTY: 711).

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.
Chiamare il numero **1-800-777-7902** (TTY: 711).

日本語 (Japanese) 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-777-7902** (TTY: 711) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-777-7902** (TTY: 711) 번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódííłnih **1-800-777-7902** (TTY: 711).

Português (Portuguese) ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-777-7902** (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-777-7902** (TTY: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-777-7902** (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-777-7902** (TTY: 711).

ไทย (Thai) เรียน: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-800-777-7902** (TTY: 711).

اردو (Urdu) خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں **1-800-777-7902** (TTY: 711)۔

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-777-7902** (TTY: 711).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi **1-800-777-7902** (TTY: 711).